

Carl Sandburg College

Sandburg Educational Network

www.sandburg.net

Frequently asked questions about the Sandburg Educational Network

Sandburg Educational Network is a Technology Partnership between Carl Sandburg College and the K-12 District Schools of Carl Sandburg College District 518. Through this network, Carl Sandburg College is offering the NetObjects Team Fusion Software and WebCT software free of charge to schools that are interested. In addition to the software, Carl Sandburg College will also provide initial training for the trainers, software installation support and technical support.

What is NetOBjects Team Fusion?

Team Fusion is a Web Design software from NetObjects Inc. It allows you to create dynamic web pages. You do not have to know any programming or HTML to use Team Fusion. If you have basic Word processing skills, you can create great web pages.

Where is the Team Fusion Software installed?

The Client portion of the Team Fusion Software is installed in the PC's at your school and the Server portion resides at the Servers at Carl Sandburg College. The client is where you create the web pages and the Server puts it all together for you. Once you have created your web pages you can publish to any Web Server that allows space for you. We also teach the stand alone version of the NetObjects Fusion software.

What is WebCT? Where is that software installed?

WebCT is a Course Management Software. You can create entire online courses or course supplements for your existing classroom courses using WebCT. Once again no programming knowledge is required.

The WebCT software resides on the Carl Sandburg College Web Server there is no client that needs to reside on your school computer. All you need is Web Access to use WebCT.

Will the training be at the Galesburg campus or at the school district?

Training will be at either the Galesburg, Bushnell, and/or Carthage campuses.

When will the training workshops be held?

Training workshops will be held every other month in Galesburg or Carthage depending on where the demand is. We will accommodate training workshop requests if there are enough numbers to justify a workshop.

Will there be training provided for both PC and Macintosh platforms?

There will be no problem with training for WebCT since it is off of the Internet. Team Fusion does not presently function on the Macintosh platform, but any HTML editor will work to import the data into WebCT.

What hours will the Help Desk be available, 24 hours per day, seven days a week, by telephone, or e-mail?

The idea is to train the trainers for each district and they will provide the Help Desk capabilities for their own district. The trainers can access the CSC Help Desk via phone or e-mail if they need support. The commitment of the Help Desk is to respond to queries from the trainers within 24 hours either by phone or e-mail, with the exception of weekends.

Will the work that the staff has already done on their web pages, etc. have to be redone?

Basically, everything they have already done should work because Team Fusion has converters to convert web pages created with different web page editors.

Do we have to take both the Net Objects Team Fusion and the WebCT software?

No. You can choose either one or both. You can start with one and add on at a later date.